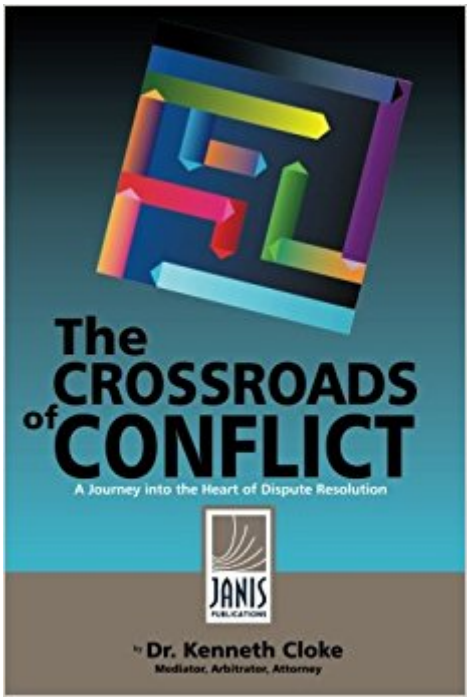
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The Crossroads Of Conflict: A Journey Into The Heart Of Dispute Resolution



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Synopsis

A must read for everyone involved in or affected by conflict. The Crossroads of Conflict: A Journey into the Heart of Dispute Resolution argues that all conflicts are "cross-roads" and catalysts for learning, evolution, growth, and wisdom. It shows how to locate the root sources of conflict and remove the barriers to reconciliation, collaboration, and community. Ken Cloke’s unified theory for resolving conflict is ground-breaking and destined to become a cornerstone of the future of dispute resolution.

Book Information

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Average Customer Review: 4.5 out of 5 stars 7 customer reviews

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Customer Reviews

Kenneth Cloke is Director of the Center for Dispute Resolution in Santa Monica, California, and President and co-founder of Mediators Beyond Borders in Pittsburg, Pennsylvania. He is the author or co-author of ten books, a mediator, arbitrator, attorney, coach, consultant, trainer and internationally recognized speaker.

The material is mostly relevant but towards the end of the book I had difficulty keeping interest. I felt that the book was willing to incorporate all religious views but Christian. It is required for my degree and there are many things mentioned int he book that I did take note of. Overall, I am maybe too literal and appreciate more direct skill implementation than theory.

I got way more than I expected from reading Kenneth Cloke’s book. I feel he has expanded my perspective on conflict into the spiritual dimension and I intend to use everything he teaches in my work as a mediator and a person of peace.

An amazing book. Many insights into not only conflict resolution, but life in general!

The book contains much wisdom. It brings the reader right to the edge of understanding and placing oneself in a particular situation.

This book was for a class and I loved the material contained within these4 pages. This will definitely become a book I will refer to over time.

A lot of good ideas, held back by a dated, modernist view of how to analyze and understand the world. It reads like it was published in 1976, not 2006.Some dubious use of fields of study the author doesn't understand well, such as brain science, psychology, physics, and mathematics, without footnotes or even a bibliography. Quotes from writers, poets, philosophers, Freud and Jung, and humanist religious thinkers -- largely white men.The most useful parts of the book were the case studies, especially the one where he described mistakes he made.Skim it and take what you need. Take the really good ideas for how to mediate effectively. Take or leave the rest.

Ken Cloke is a foremost expert when it comes to the art and style mediation and negotiation. This and his other books can lead you through the journey.

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